



**GDS**

**GLOBALCOM  
DATA SERVICES**

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# **SOC-As-A-Service**

**Always Watching Your Network**

# SERVICE OVERVIEW

GDS Security Operations Centre (SOC) monitors cyberattacks activities in real time, notifies customers about threats and applies automated response actions.

GDS SOC team is made up of expert security analysts with over 20 years of practical and hands-on forensic investigation, and advanced zero-day threat analysis.

## SERVICE FEATURES

### 24x7 SOC Monitoring

GDS SOC-as-a-service is made up of a highly efficient team trained to detect, respond and neutralize threats 24x7.

### Compliance Assurance

We provide different types of reports that address many common regulatory frameworks, making the compliance proofs easier for the organization.

### Forensic Investigation

To identify potential threats, we collect and analyse essential data traffic from event logs and forensic sensors.

### File Integrity Monitoring

Our monitoring system provides protects files and detects malware related to registry changes, unauthorized access to confidential files and theft of sensitive data.

### SIEM Installation & Management

We perform full installation and maintenance of a SIEM infrastructure. This process will offer the SOC improved visibility to the customer's service scope and assist in specifying the important areas targeted by the attackers.

### Threat Remediation

Through active monitoring, the SOC team is able to perform real-time remediation and detect threats as they attempt to penetrate to the network.

### Layer7 Application Monitoring

We are able to monitor and discover attacks at layer7 application using advanced sensors.

## BENEFITS

 Keep your business safe for 365 days.

 Block all threats before they become critical events.

 Maintain up-to-date global threat intelligence.

 Reduce investment.

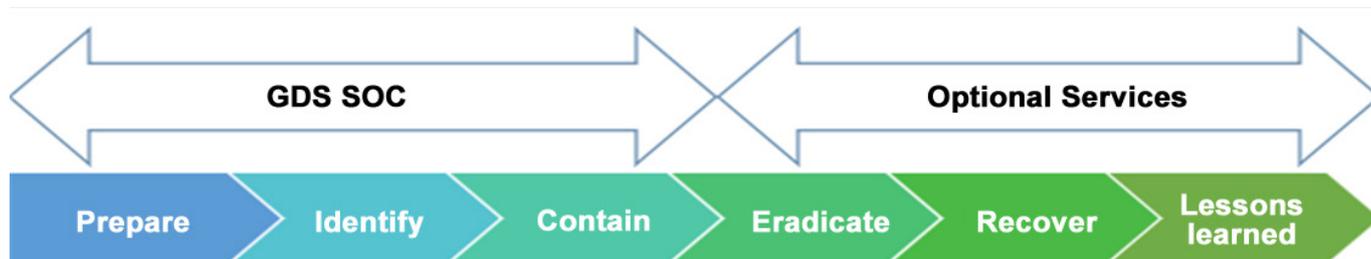


## DELIVERABLES

-  Incident reports, including details about all the cases and alerts during specific period.
-  Automated incident responses to specific threats.
-  Email notifications concerning the threats and actions taken 24x7.
-  Continuous threat hunting to discover possible zero-day threat.
-  Recommendations for improvement of the security procedures against cyber attacks.

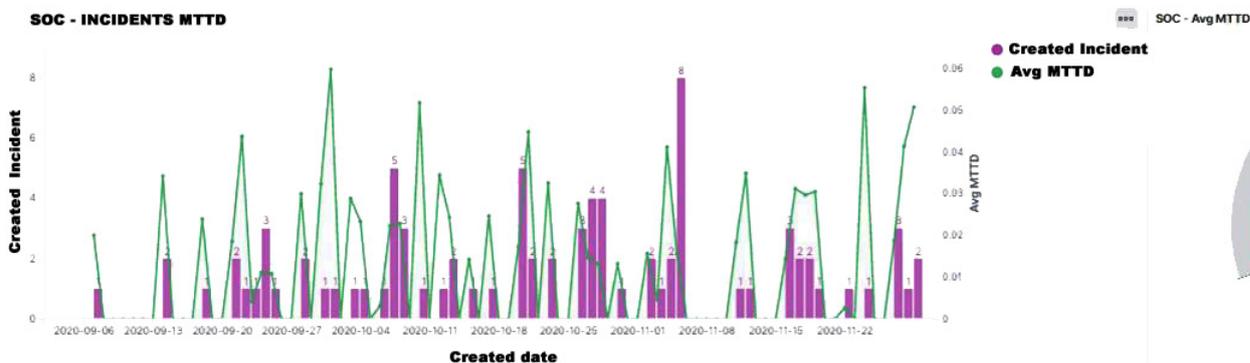
# INCIDENT RESPONSE

The incident response playbook of GDS per type of threats contains all six steps of the NIST incident response process: Prepare, identify, contain, eradicate, recover, lessons learned.

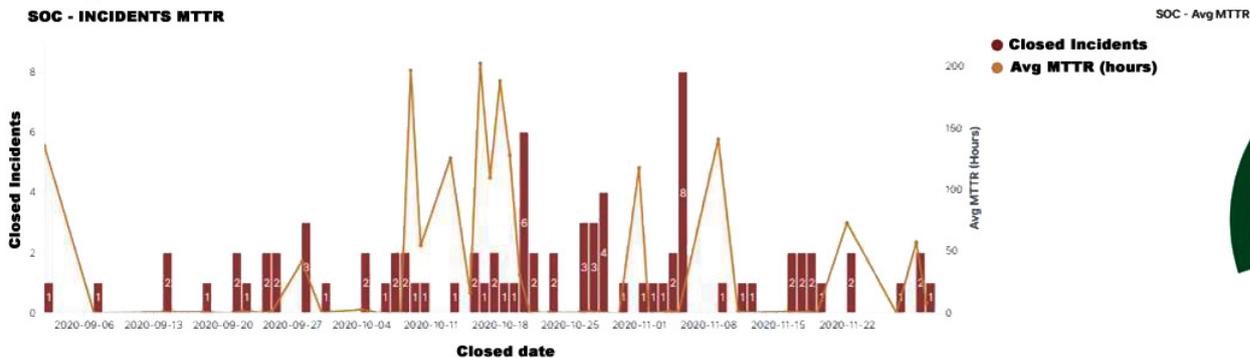


GDS SOC KPIs are continuously measured to preserve the same level of service. These indicators provide actionable information to decrease the threat detection and response time.

SOC - INCIDENTS MTTD



SOC - INCIDENTS MTTR



To learn more about GDS and our security portfolio, visit [www.gds.com.lb](http://www.gds.com.lb)



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### About Globalcom Data Services sal

Operating since 1996, GDS is deemed one of the first Data Service Providers in Lebanon to provide modern and fast connectivity across the country. GDS leads the way to the future by consistently supporting new technologies for over 20 years. GDS provides a comprehensive security services portfolio by building on its extensive network and security expertise. A team of security experts is available to assist customers with complex security threats and cyber-attacks that may potentially affect their businesses long-term.